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WASHING MACHINE SERVICE MANUAL

CAUTION

READ THIS MANUAL CAREFULLY TO DIAGNOSE TROUBLE CORRECTLY BEFORE OFFERING SERVICE.

MODEL : F1***ND(1~9)



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1. SPECIFICATION

ІП	EM	F1***N	ID(1~9)						
POWER	SUPPLY	220-240V~, 50Hz							
PRODUC	TWEIGHT	56kg							
	WASHING	135W							
ELECTRICITY	SPIN (1400rpm)	530W							
CONSUMPTION	DRAIN MOTOR	32	2W						
	WASH HEATER	20	00W						
REVOLUTION	WASH	50	rpm						
SPEED	SPIN	F10**ND(1~9)	No Spin~1000 rpm						
		F12**ND(1~9)	No Spin~1200 rpm						
OPERATION WA	TER PRESSURE	0.3-10kgf/cm ² (30-1000kPa)							
CONTR	OL TYPE	Electronic							
WASH C	APACITY	Cotton (Refer to the rating label)							
DIME	NSION	600mm(W)x440mm(D)x850mm(H)							
DOOR SW	ITCH TYPE	Bi-Metal type							
WATEF	RLEVEL	9 steps (by sensor)							
RESEF	RVATION	From 3 hours to 19 hours							
SENSING OF THE	LAUNDRY AMOUNT	Available							
FUZZY	' LOGIC	Available							
DISPLAY OF THE	REMAINING TIME	Available							
ERROR D	IAGNOSIS	10 items							
POWER	AUTO OFF	Available							
CHILD	LOCK	Available							
AUTO F	RESTART	Avai	lable						

2. FEATURES & TECHNICAL EXPLANATION

2-1. FEATURES













Anti Crease function

With the alternate rotation of the drum, creasing in the laundry is minimized.

More economical by Fuzzy Logic System

FUZZY Logic System detects the amount of load and water temperature, and then determines the optimum water level and washing time to minimize energy and water consumption.

Child-Lock

The Child-Lock system has been developed to prevent children from pressing any button (except Power button) to change the programme during operation.

Low noise speed control system

By sensing the amount of load and balance, this system automatically distributes load evenly to minimize the spinning noise level.

Direct Drive System

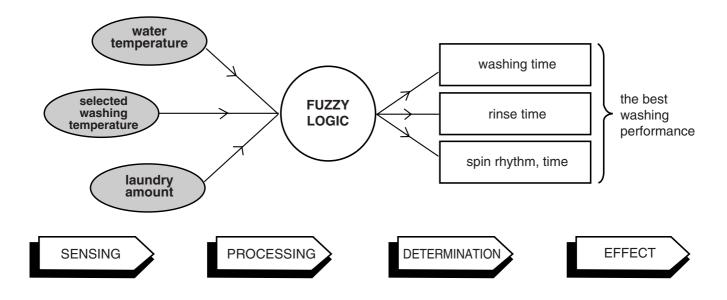
The advanced Brushless DC motor rotates the drum directly without a belt and a pulley.

Built-in heater

Internal heater automatically heats the water to the best temperature on selected cycles.

2-2. DETERMINE WASHING TIME BY FUZZY LOGIC

To get the best washing performance optimal time is determined by sensing of water temperature, selected washing temperature and laundry amount.



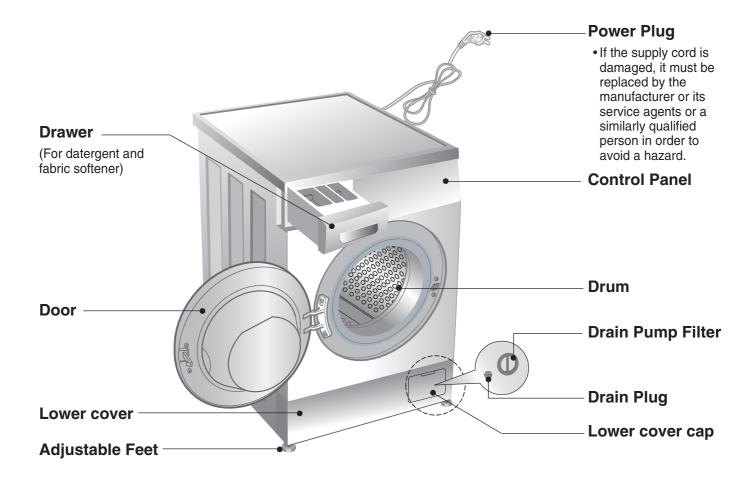
2-3. WATER LEVEL CONTROL

- This model adopts a pressure sensor which can sense the water level in the tub.
- When the water level reaches to the preset level the water supply is stopped, then the washing program proceeds.
- Spinning does not proceed until the water in the tub reduces a certain level.

2-4. THE DOOR CAN NOT BE OPENED

- While program is operating.
- While **Door Lock** light turns on.

3. PARTS IDENTIFICATION



ACCESSORIES

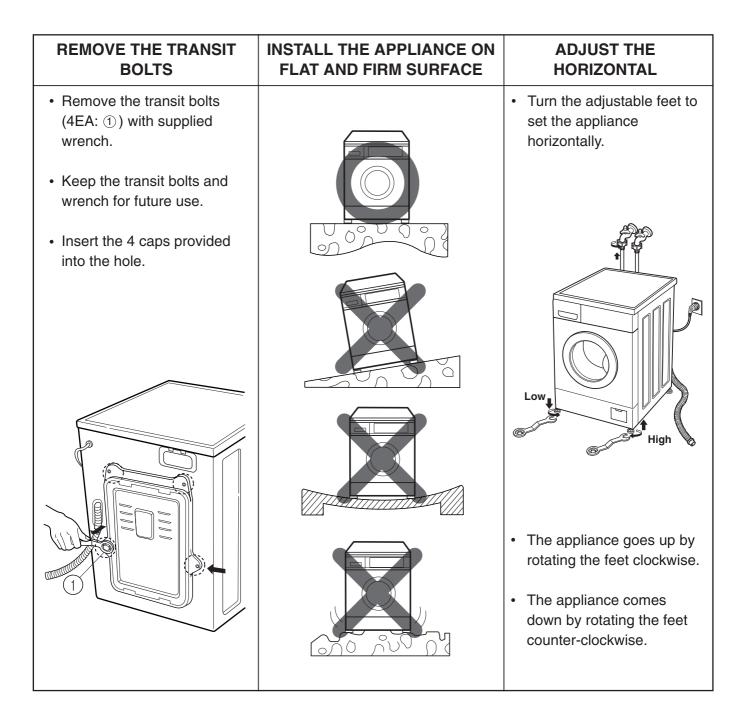


4. INSTALLATION

- 1 Before servicing ask the customer what the trouble is.
- 2 Check the adjustments. (Power supply :220-240V~, Removal of transit bolts etc..)
- 3 Check the troubles referring to the troubleshooting.
- [4] Decide service steps referring to disassembly instructions.
- 5 Then, service and repair.
- 6 After servicing, operate the appliance to see whether it works O·Kor NOT.

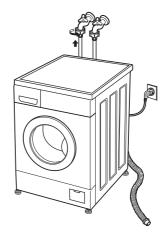
STANDARD INSTALLATION

The appliance should be installed as follows.

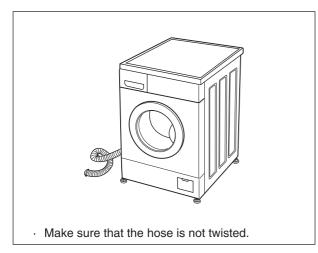


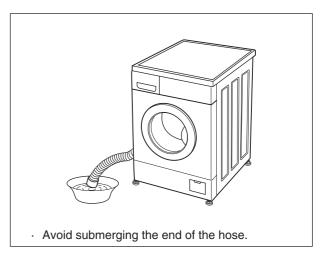
HOW TO CONNECT INLET HOSE

- Check that the rubber is the inside of valve connector.
- Connect inlet hoses firmly to prevent leak.



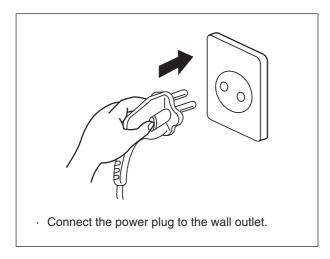
CONNECT DRAIN HOSE

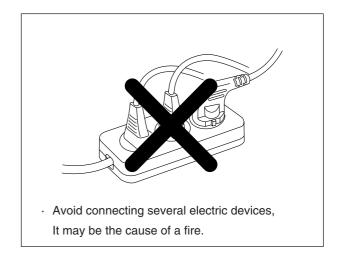




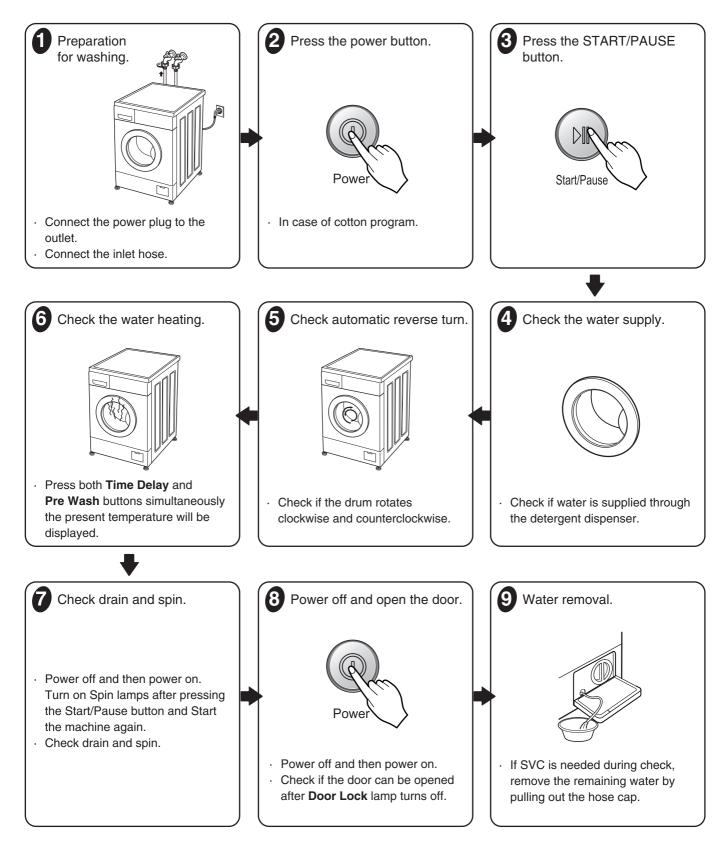
* The drain hose should be placed under 100cm from the floor.

CONNECT POWER PLUG





7 TEST OPERATION



5. OPERATION

LED display • Display the estimated remaining time (Hour : Minute) to finish. · In case of abnormal operation, error indications are displayed. (IE, OE, UE, dE, EE, FE, PE, CE, LE, PF)• See troubleshooting guide. Wash program selector 13 programs can be set Medic Rinse Cotton **Cotton Quick** Baby Care depending on the type of **Boiling Care** Synthetic the laundry. Pre Wash · If the power button is Bio Care Duvet pressed, all lamps are on Hand Wash 🕮 Intensive Bulky /Wool 🚳 · By turning the dial, [Cotton -**Crease Care** Delicate Quick 30 Cotton Quick - Synthetic -Duvet - Bulky - Quick 30 -Spin Rinse+Spin Rinse+Spin - Spin - Delicate -Hand Wash/Wool - Bio Care -Boiling Care - Baby Care] * Press & Hold Tub Clean Fu can be selected. (The opposite is possible)

Start/Pause button

- Use the button to start or pause wash cycle.
- The power turns off automatically 4 minutes after the pause button is pressed.

Spin Button

 By pressing the Spin Button the spin speed can be chosen Û

- F10**ND(1~9)
- Rinse Hold/No spin/400/800/1000
- F12**ND(1~9)
- Rinse Hold/No spin/400/800/1200

* QC Test Mode

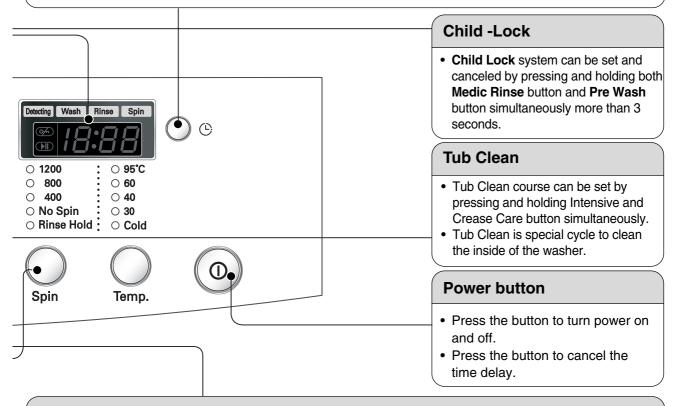
- Press Temp. and Spin and Power buttons simultaneously

***** Water level frequency buttons

- Press Intensive and Crease Care simultaneously

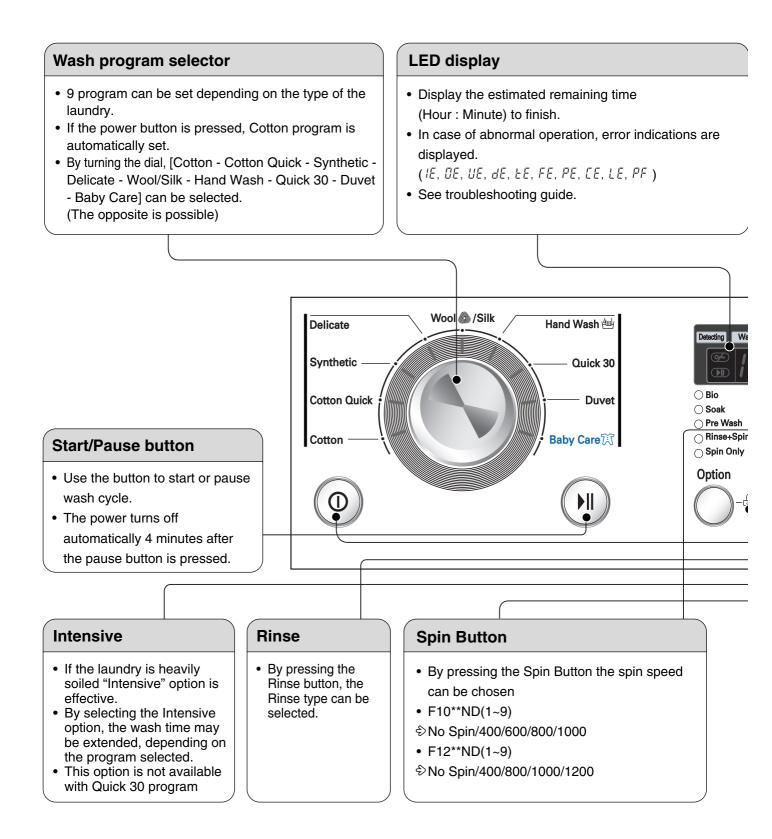
Time Delay & Beep ON/OFF

- Press the button when reservation washing is needed.
- When the button is pressed, [3:00] is displayed, maximum delay of [13:00] hours can be set.
- Each press advances time delay by the hour.
- Use [Power] button to cancel [Time Delay]
- [Time Delay] means the time required from the present to the completion of washing.
- The Beep on/off function can be set by pressing and holding the Time Delay button (About 3 seconds). The Beep on/off function can be set at any time and it is automatically cancelled in the event of a power cut. The Beep on/off function also works when power is off.



Option

- **Medic Rinse :** Function that offers more purity in rinse operation by maintaining the optimum temperature for elimination of remnant detergent. It can be selected in all courses with the exception of Quick 30. Hand Wash/Wool, Delicate course.
- Intensive : If the laundry is heavily soiled "Intensive" option is effective.
 - By selecting the Intensive option, the wash time may be extended, depending on the program selected.
- **Pre Wash :** If the laundry is heavily soiled, "Pre Wash" course is effective. Pre Wash is available in Cotton and Synthetic Program.
- Crease Care : If you want to prevent crease, select this button with spin



* QC Test Mode

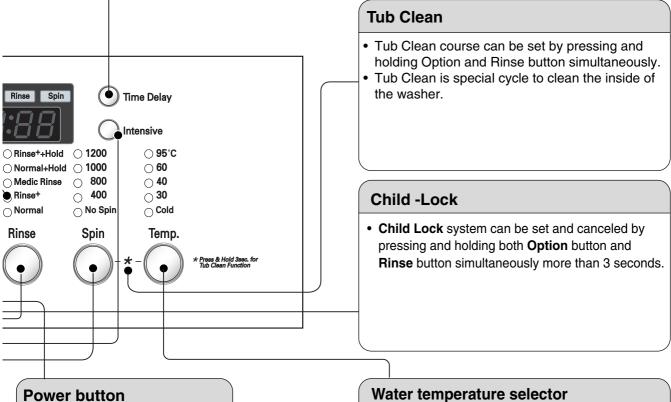
- Press Option and Spin and Power buttons simultaneously

* Water level frequency buttons

- Press Time Delay and Temp. simultaneously

Time Delay & Beep ON/OFF

- Press the button when delayed washing is needed.
- When the button is pressed, [3:00] is displayed, maximum delay of [13:00] hours can be set.
- Each press advances time delay by the hour.
- Use [Power] button to cancel [Time Delay]
- [Time Delay] means the time required from the present to the completion of washing.
- The Beep on/off function can be set by pressing and holding the Time Delay button (About 3 seconds). The Beep on/off function can be set at any time and it is automatically cancelled in the event of a power cut. The Beep on/off function also works when power is off.

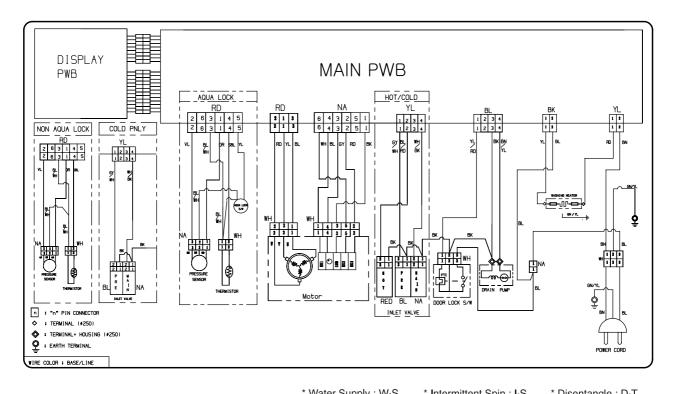


- Press the button to turn power on and off.
- · Press the button to cancel the delay finish.

Water temperature selector

- Press the button to select water temperature.
- 95°C is selected for Cotton and Baby Care only.
- By pressing the button while operating the washer, the present temperature is displayed.

6. WIRING DIAGRAM / PROGRAM CHART



						* Water Supply : W-S * Intermittent Spin : I-S * Disentangle : D-									entangle : D·T																	
C				٧	Vas	hin	g					Rinse												Spin				A				
\\\Y_		Р	re				Ma	ain						Normal									Rinse +			Spin			E			
///c						Was	shing	Sta	усоо	ling		1				2	2			3	3			4	ŀ					N	ò	Normal
C T E	W S	Washing	Drain	I S	W · S	Heating	Washing	W • S	Rinsing	Drain	Drain	- · s	W S	Rinsing	Drain	I S	W • S	Rinsing	Drain	- •0	w · s	Rinsing	Drain	l s	W S	Rinsing	Drain	Spin	D•T	D	0 F F	Working Time (Hour:Minute)
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	20	20	
S Time	120	MIN	60	240	120		MIN	120	60	60	60	360	120	180	60	360	120	180	60	360	120	180	60	360	120	180	60	780	120	20	20	
Cotton	CRRRR	8					49	\square	\succ														_					780				About 1:55(53)
Synthetic		8					34	K	\sim	\geq																		540				About 1:17
Delicate		\geq	\leq	_			23	K	\sim	\geq																		360				About 52
Bedcover	\leq	\geq	<	\geq			20	K	\sim	\geq																		540				About 1:29
Hand Wash. Wool		\geq		\geq			11	K	\sim	\geq															*****			360				About 49
Quick 30		>	<	\geq			12		\sim																*****			160				About 30
Rinse+Spin						>	<	-																				780				About 26(24)
Bio Care		8																					****	RRRR				780				About 2:27(25)
Baby Care		8																										360				About 2:24<2:14>

Basic Cycle Optional Cycle

* Pre Setting Time : Water Supply - 120 sec Drain - 60 sec

 * ~ Time for varies as the temperature or ~ ~ the amount of laundry

 * Basic time is minute in washing chart
 * The actual program time can be varied with the load amount, water temperature or ambient temperature

* Medic Rinse : Function that offers more purity in rinse of feracion by maintaining the optimum temperature for elimination of remnant detergent. It can be selected in all courses with the exception of Quick 30. Hand wash/Wool, Delicate course.

* Intensive : • If the laundry is heavily soiled "Intensive" option is effective.

- By selecting the Intensive option, the wash time may be extended, depending on the program selected. * Rinse⁺ : If you wish to rinse more, the Rinse⁺ option will remove any trace of detergents.
- * Pre Wash : If the laundry is heavily soiled, "Pre Wash" course is effective.
 - Pre Wash is available in Cotton and Synthetic Program.

7. TROUBLESHOOTING

7-1. BEFORE PERFORMING SERVICE

- Be careful of electric shock or disconnecting the parts while trouble shooting.
- Voltage of each terminal in 220-240V~ and DC while applying an electric current.

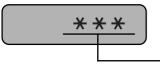
7-2. QC TEST MODE.

- (1) Refer to the page 10~13.
- ② Press Power with above two buttons pressed and then buzzer will sound.
- ③ Press the Start/Pause button as follows.
 [Press the Start/Pause button more 4 times until stop spinning]

Pressing number of [Start/Pause] button	Checking Point	Display Status
None	All lamps turn on	(18:88)
1 time	Clockwise spin (right)	Motor rpm (About 47)
2 times	Low speed Spin	Motor rpm (About 590~650)
3 times	High speed Spin	Motor rpm (About 950~1050) : F10**ND(1~9)
		Motor rpm (About 1100~1250) : F12**ND(1~9)
4 times	Inlet valve for pre-wash operation	Water level frequency (225~265)
5 times	Inlet valve for main-wash operation	
	Hot inlet valve in case of hot water fill	Water level frequency (225~265)
6 times	Inlet valve for main-wash operation	Water level frequency (225~265)
7 times	Counterclockwise spin (left)	Motor rpm (About 47)
8 times	A Heater is in operation for 3 sec.	Water Temperature
9 times	Draining pump operation	Water level frequency
10 times	Auto off operation	

7-3. HOW TO KNOW THE WATER LEVEL FREQUENCY

* Refer to the page 10~13.



The digits means water level frequency (10⁻¹kHz)

ex) 241 : Water level frequency = 241 X 10^{-1} kHz = 24.1kHz

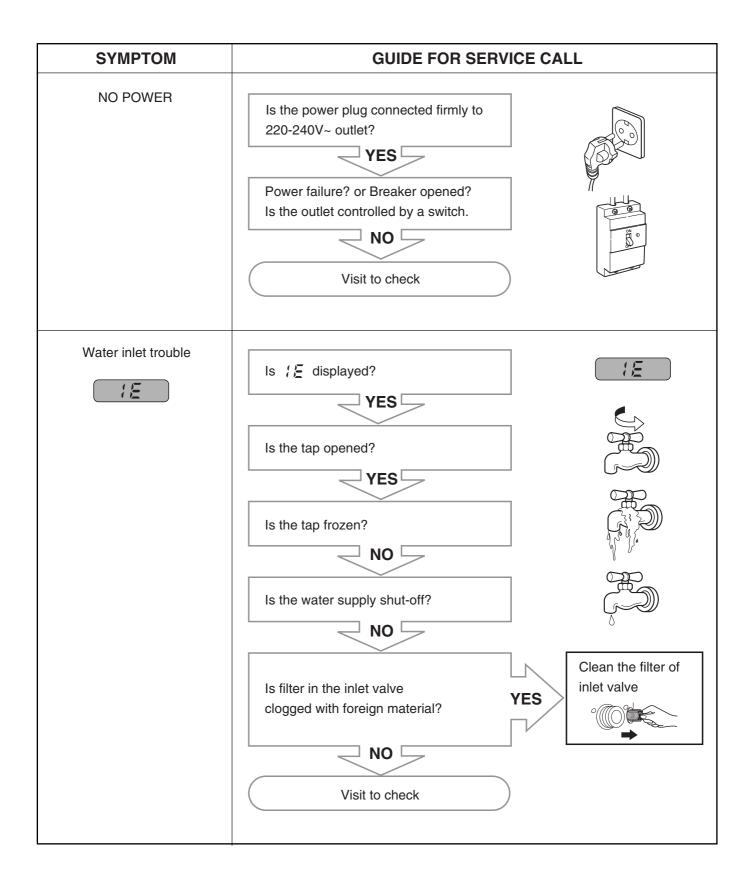
7-4. ERROR DISPLAY

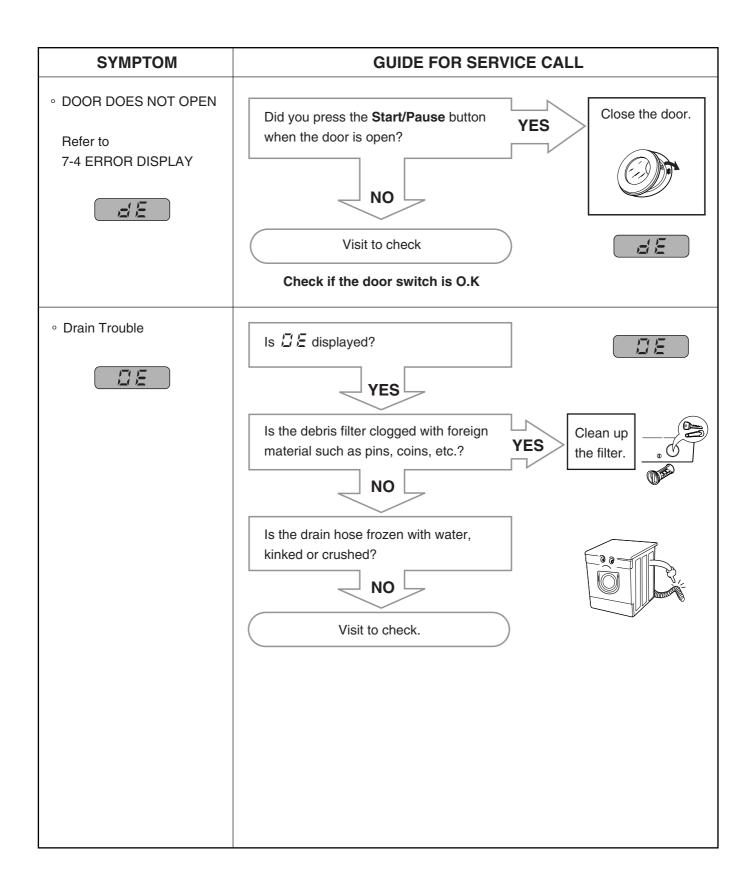
- If you press the [Start/Pause] button when an error in displayed, any error except S/W ERROR will disappear and the machine will change into pause status.
- In case of PE, EE, dE, if the error is not resolved within 15 sec. In case of other errors, if the error is not resolved within 4 min. Power will be turned off automatically and the error only will be blinked. But in the case of FE, power will not be turned off.

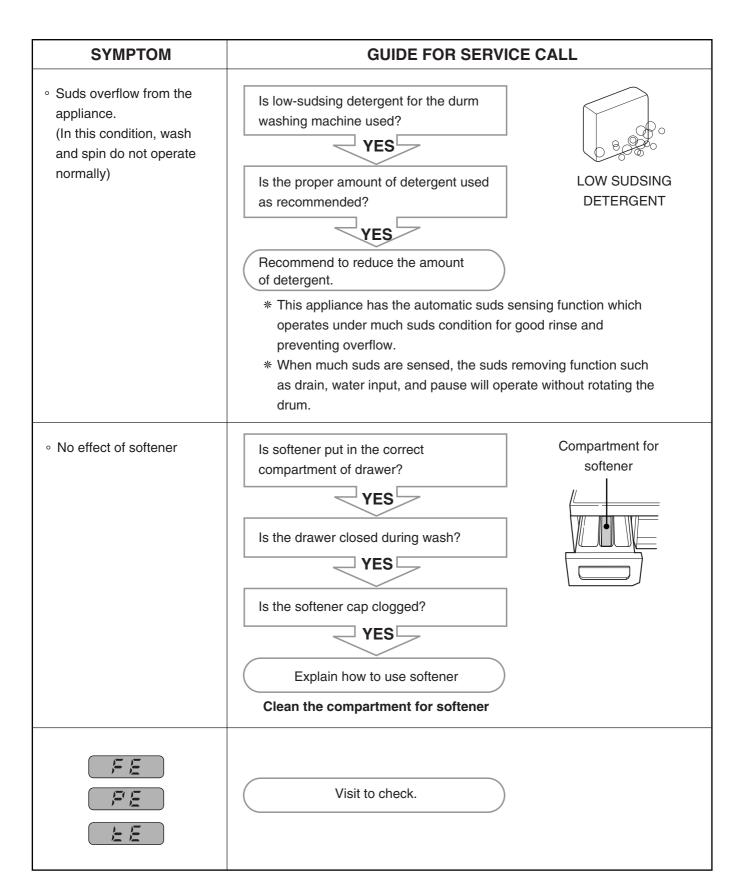
	ERROR	SYMPTOM	CAUSE
1	WATER INLET ERROR		 Water has not reached to the pre-set level within 4 min. since inlet valve operated, or water has not reached to the normal level within 25 min.
2	IMBALANCE ERROR		 The appliance is tilted. Laundry is gathered to one side. Non distributable things are put into the drum.
3	DRAIN ERROR		 Water has not drained enough within 8 min.
4	OVERFLOW ERROR	÷ ;	 Water is automatically being pumped out because too much water is in the tub.
5	SENSOR PRESSURE S/W ERROR	, - , , ,	$^{\circ}$ The sensor pressure switch is out of order.
6	DOOR OPEN ERROR	, s E	 The [Start/Pause] button is pressed with the door open. The door switch is out of order.
7	HEATING ERROR	25	• The thermistor is out of order.
8	CURRENT ERROR		 PWB ASSEMBLY (Main) is out of order Replace the PWB assembly (Main) Winding in the MOTOR is short-circuited. Replace the MOTOR
9	LOCK ERROR		 The Connector (3-pin, male, white) in the wire harness is not connected to the Connector (3-pin, female, white) of MOTOR. Reconnect or repair the connector The electric contact between the connectors [3-pin, male, white in the wire harness and 6-pin, female, white in the PWB ASSEMBLY (Main]) is bad or unstable. Reconnect or repair the contact in the connector The wire harness between the MOTOR and PWB ASSEMBLY (Main) is cut (open circuited). The hall sensor is out of order/defective.
10	POWER FAILURE	;=' ;=	$^{\circ}$ The washer experienced a power failure.

8. ERROR DIAGNOSIS AND CHECK LIST

8-1. DIAGNOSIS AND ANSWER FOR ABNORMAL OPERATION



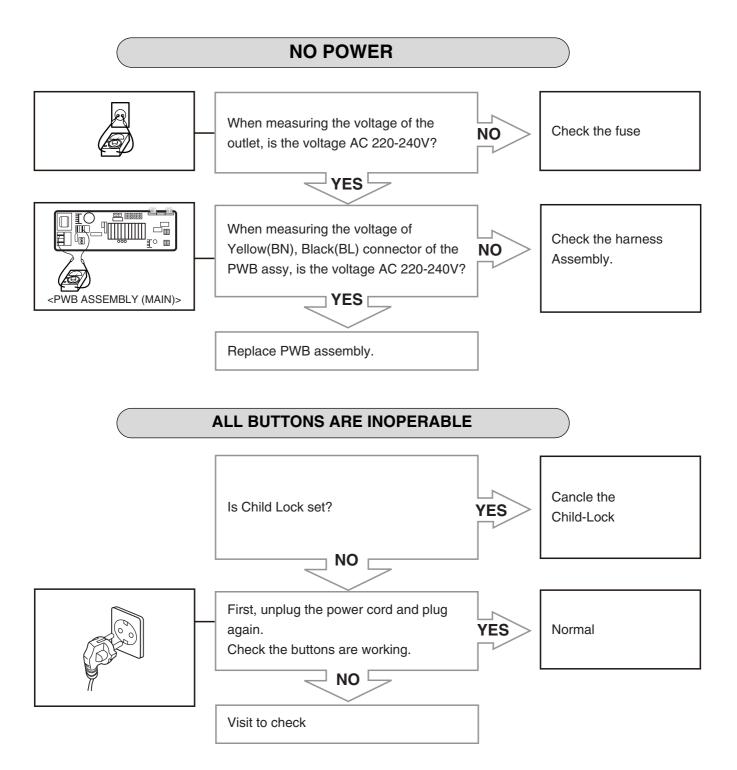


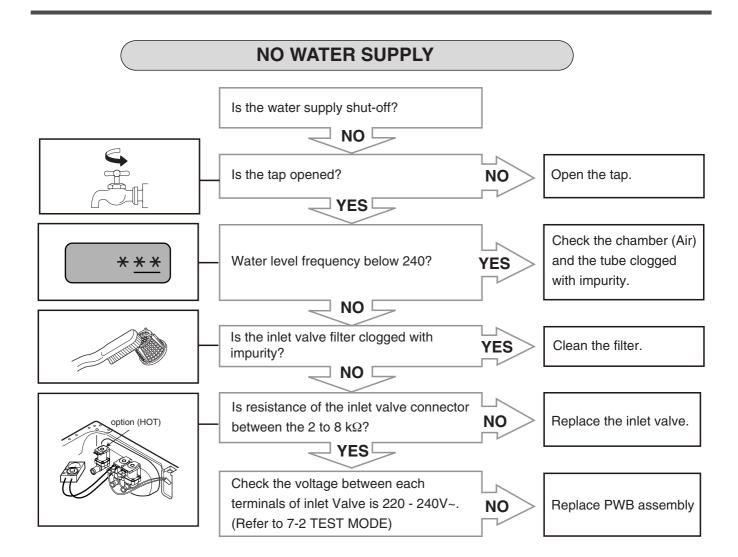


8-2. FAULT DIAGNOSIS AND TROUBLESHOOTING

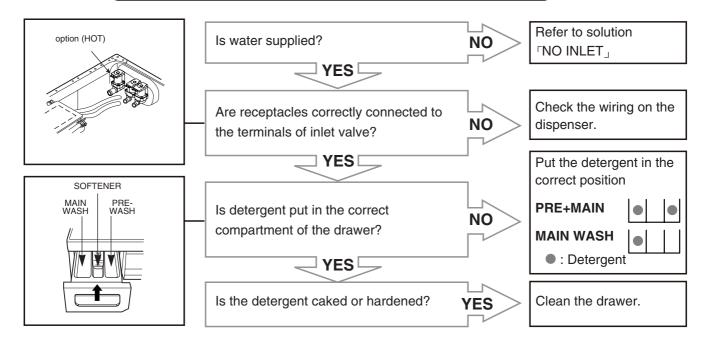
CAUTION

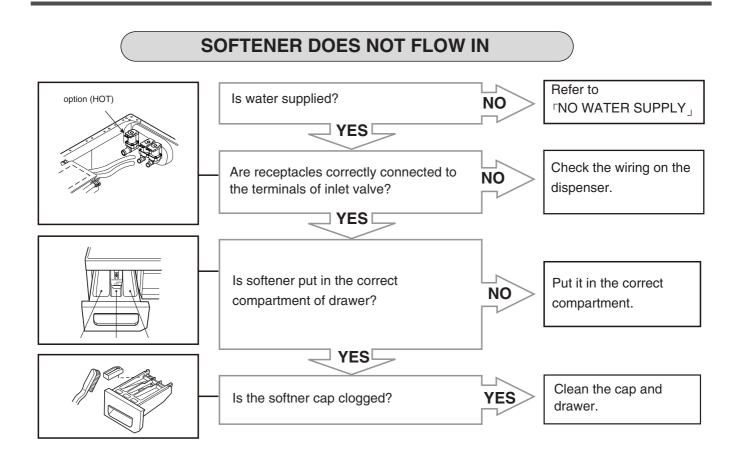
- 1. Be careful of electric shock or disconnecting the parts while troubleshooting.
- 2. First of all, check the connection of each part terminal with wiring diagram.
- 3. If you replace the PWB assembly (Main), put in the connectors correctly.

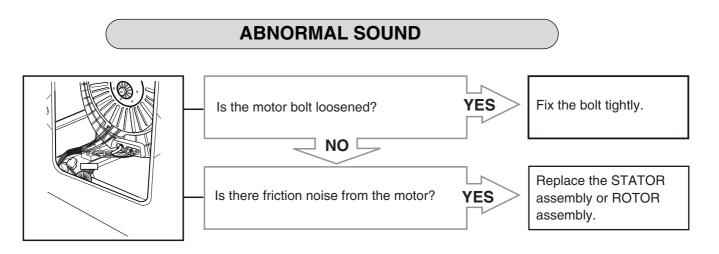


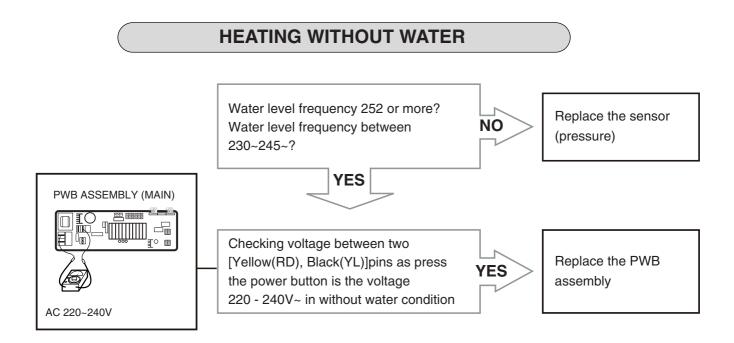


DETERGENT DOES NOT FLOW IN

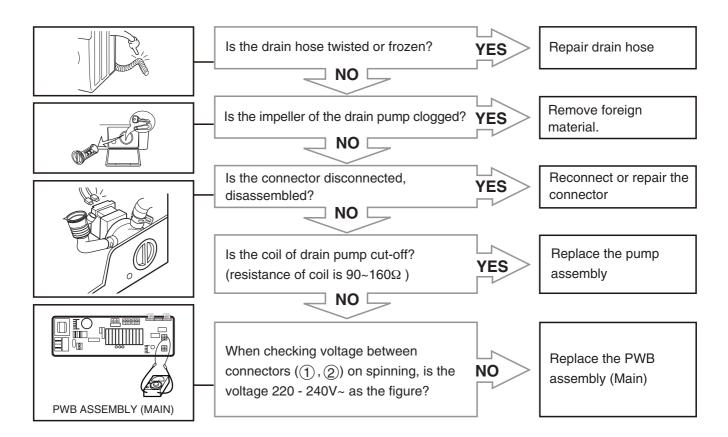


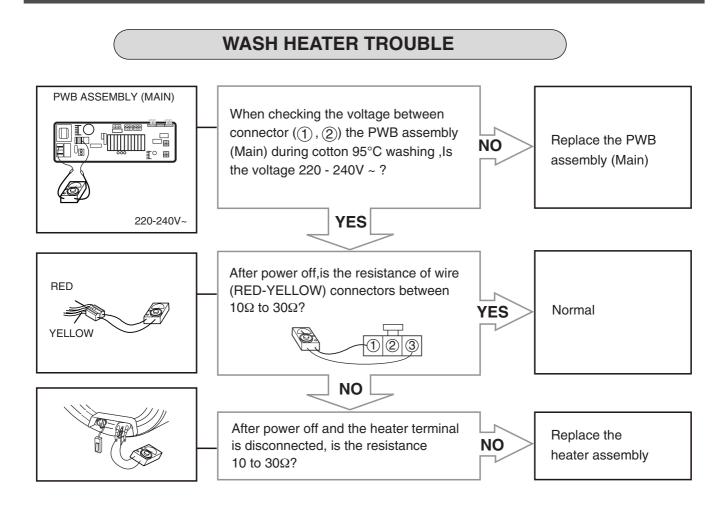




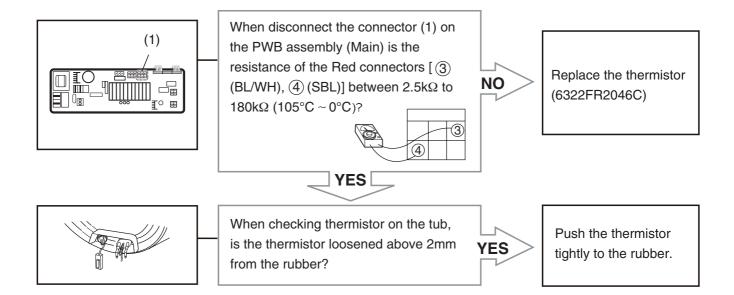


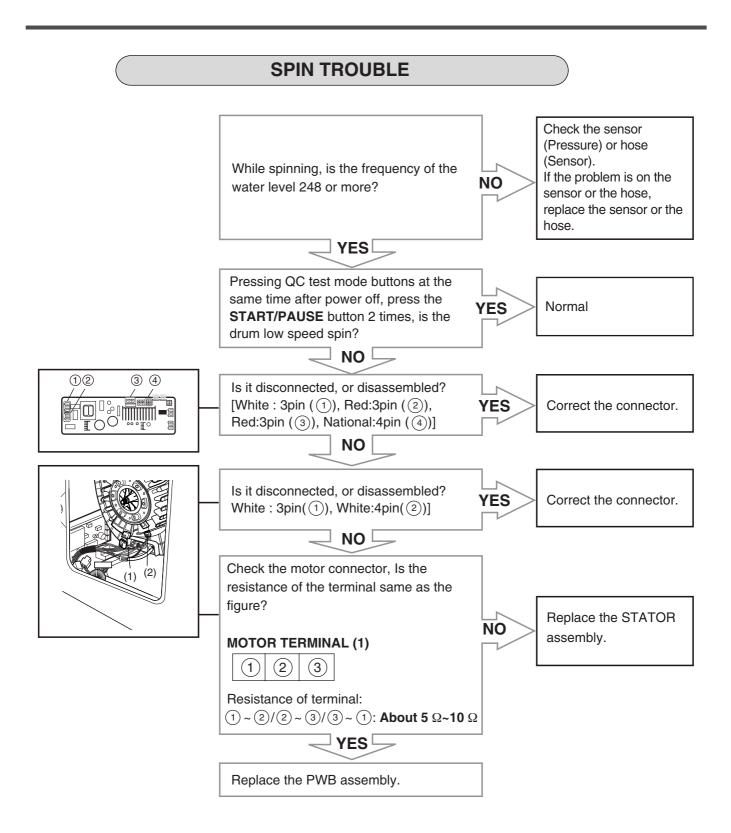
DRAIN MALFUNCTIONING





HEATING CONTINUOUSLY ABOVE THE SETTING WATER TEMPERATURE

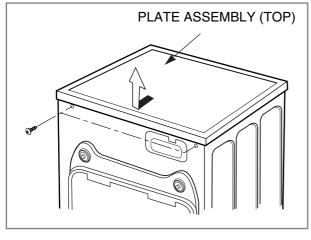




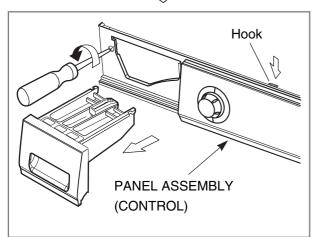
9. DISASSEMBLY INSTRUCTIONS

* Be sure to unplug the machine out of the outlet before disassembling and repairing the parts.

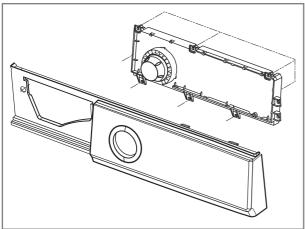
CONTROL PANEL



 $\sqrt{}$





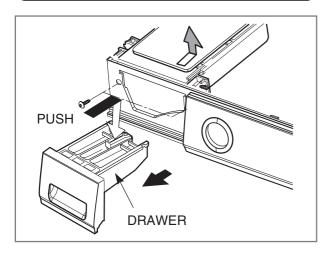


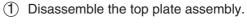
- 1 Unscrew 2 screws on the back of the top plate.
- ② Pull the top plate backward and upward as shown.

- Disconnect the PWB assembly connector from Main lead wire assembly.
- 2 Pull out the drawer and unscrew 2 screws.
- ③ Push upper hooks down on the top and pull the control panel.

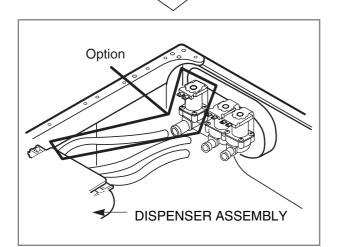
 Disconnect the PWB assembly (Main & Display) from control panel by unscrewing 7 screws.

DISPENSER ASSEMBLY

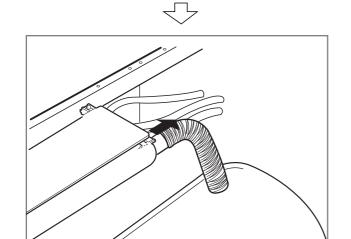




- 2 Pull out the drawer to arrow direction.
- 3 Unscrew 2 screws.

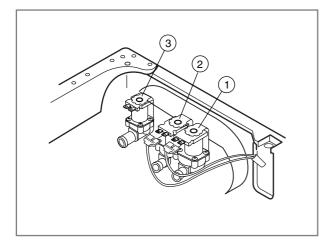


1 The hose clamps and the hose are disassembled.



(1) The ventilation bellows and the water inlet bellows are disassembled on the tub.

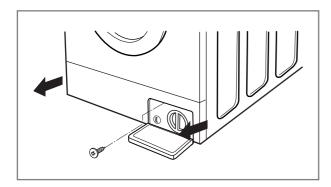
INLET VALVE



- 1) Disconnect the wiring receptacle.
- (2) Unscrew 2 screws from the back.
- * When reconnecting the connector

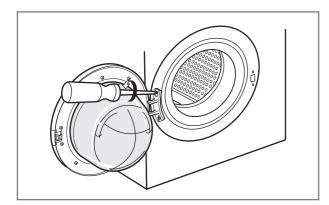
VALVE #1 (MAIN)	White / Black - Black						
VALVE #2 (PRE)	Gray / White - Black						
VALVE #3 (HOT)	Blue / Red - Black						

LOWER COVER



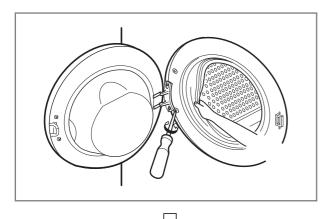
Open the lower cover cap by using coin and pull out the lower cover to the arrow direction after a screw is unscrewed.

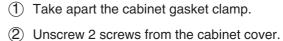
DOOR



- 1 Open the door completely.
- (2) Remove the two screws from the hinge.
- When removing the door assembly, it is necessary to hold the bracket that is inner of the cabinet cover.

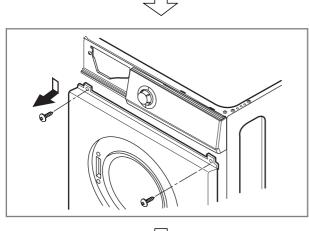
GASKET ASSEMBLY

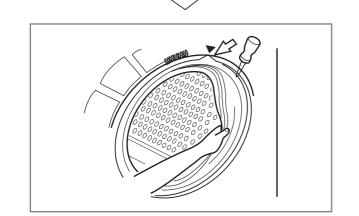




- ③ Open the lower cover cap and unscrew 1 screw inside.
- (4) Take apart the lower cover.

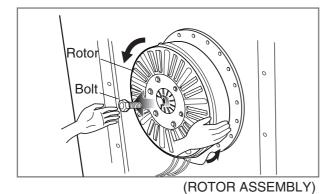
- 1 Disassemble the control panel. (page 18)
- ② Unscrew all the screws on the upper and lower sides of the cabinet cover.

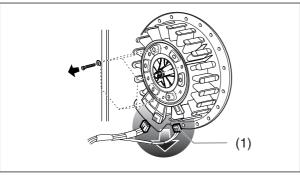




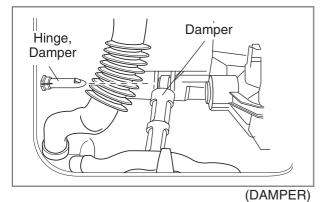
- (1) Take apart the tub gasket clamp.
- ② Make sure that the drain hole of the gasket is put beneath when reassembling the gasket.
- * Refer to the arrow mark on the tub cover.

ROTOR ASSEMBLY, STATOR ASSEMBLY, FRICTION DAMPER ASSEMBLY





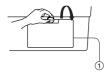
(STATOR ASSEMBLY)



- 1 Remove the BACK COVER.
- ② Unscrew the bolt to pull out the ROTOR assembly.

- ① Disconnect the wiring connector.
- (2) Unscrew 6 bolts from the STATOR.
- ③ Remove the STATOR.
- * Note : Hook of connector (1) is on the backside
- 1 Pull out the hinge, pressing its snap.
- ② Do not use the pulled-out hinge again. It may be taken off during operation.

■ Clean the drain pump filter



Open the lower cover cap (1) by using a coin. Turn the drain plug (2) to pull out the hose.



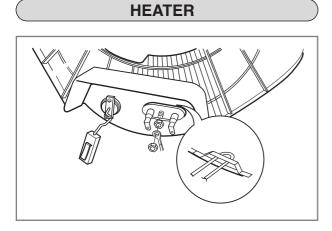
Unplug the drain plug (2), then the water flows out, At this time use a vessel to prevent water from flowing on the floor. If the water does not flow any more, turn the pump filter (3) open to the left.



Take out any foreign material from the pump filter (③). After cleaning, turn the pump filter(③) clockwise and insert the drain plug (②) to the original place. close the lower cover cap.

PUMP Pump Outlet Hose Tub Pump Bellows

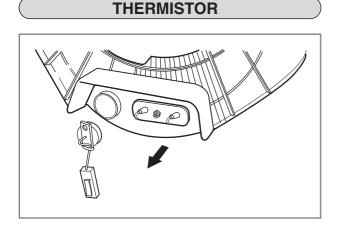
- (1) Remove pump outlet hose.
- ② Remove tub pump bellows.
- ③ Remove cap (Remaining Hose.)
- (4) Disconnect the wiring.
- (5) Unscrew 2 screws.
- 6 Remove the pump.



① Loosen the M6 heater nut to pull out the heater.

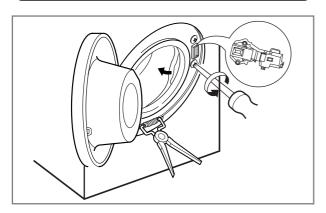
CAUTION

When mounting the heater, be sure to insert the heater into the heater clip on the bottom of the tub.



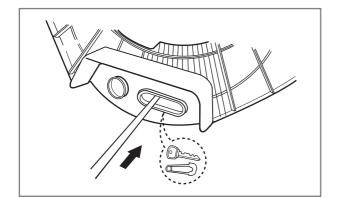
- 1 Pull it out by holding the thermistor bracket.
- $\ast~$ If it is pulled by the wire, it may be broken.
- ② When mounting the thermistor again, make sure that it is got back tight to the bushing.

SWITCH ASSEMBLY, DOOR LOCK



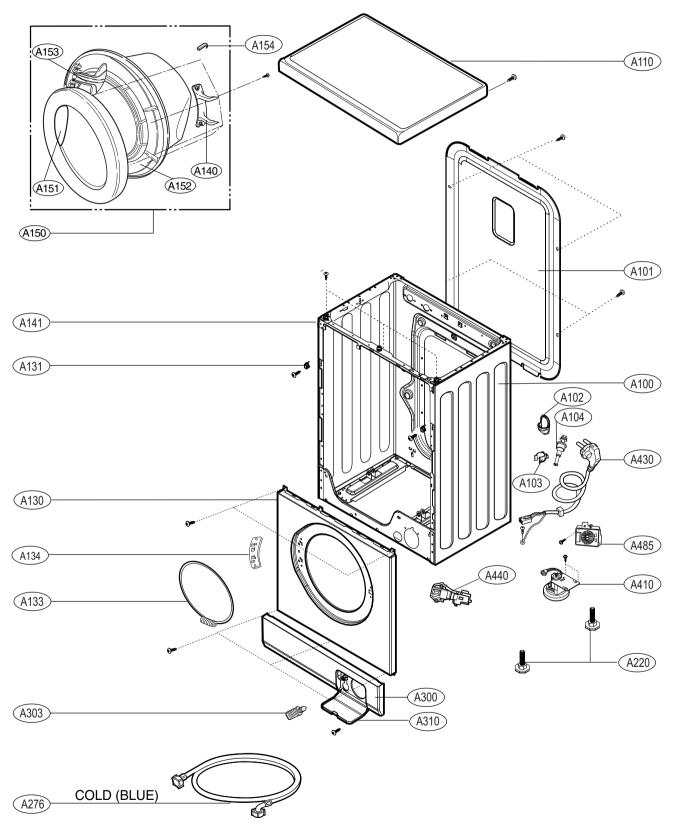
- Take apart the cabinet cover clamp and release the gasket.
- (2) Unscrew 2 screws holding the door lock.
- ③ Disconnect the door lock from the wiring connector.

WHEN FOREIGN MATERIAL IS STUCK BETWEEN DRUM AND TUB



- 1 Remove the heater.
- ② Remove the foreign material (wire, coin and others) by inserting a long bar through the hole.

10-1.THE EXPLODED VIEW OF CABINET ASSEMBLY



10-2THE EXPLODED VIEW OF CONTROL PANEL & DISPENSER ASSEMBLY

